

THE BOATHOUSE BRASSERIE

RISK ASSESSMENT – COVID 19

At Both Entrances (the car park and the patio) – A Please Wait Here Sign is placed – with a Hand Sanitizing Station and Sign – Please Sanitize.

All Customers are seated inside and outside by a Waitress/Waiter.

All Tables and Tops of Chairs (where they are pulled out by a customer), Menus (Laminated), Salt/Pepper Pots are fully Sanitized after Each use. We have a Stop/Go system. We have a green sign placed on the table once it has been fully sanitized – and a red sign placed on the table to say that it hasn't been fully sanitized and not ready for use. This allows each member of staff to know that that particular table is or isn't ready for customers.

We have taken all sugars of the tables – Customers have to ask for these at the counter.

We have a box marked un sanitized menus for customers that have used them outside and brought them to order. We sanitize these during the day and place them back into the sanitized box.

All customers that are seated inside and outside are receiving table service so that they don't need to come up to the counter. If customers would like to look at the dessert counter they have to wear a mask.

If customers would like takeaway – they have to social distance and wear a mask at the counter.

We have a one way system around the Restaurant that is clearly arrowed on the floor.

The Counter has been Screened for Protection.

The Staff wear Face Masks when they are serving on the floor – inside and outside..

The Front car park door is used as our entrance with a clearly marked sign – Please put on face masks – The double door at the patio is being used as an exit onto the patio. If there is no one waiting to come through the entrance at the car park – we can guide customers out that way from the Restaurant to leave.

We have three signs stating – please put on your face masks – clearly Signage at all Entrances. We also will supply masks if customers have forgotten. We will not allow any Customer without an Exempt form into the building without a face covering.

Face Coverings are to be Worn by customers at all times whilst not Seated.

We have Track and Trace Pen to Paper Sheets – Or the QR Code Scanning System for customers to complete during there visit.

All the tables in the Restaurant have been moved to a 1 metre distance apart – Back to Back where possible. Most are back to back – unless tables are moved to make a bigger or smaller party – but still are 1 metre apart always.

We are Cleaning and Sanitizing Handles (Entrances/Exits) throughout the day.

We are Cleaning and Sanitizing Toilets throughout the day. We have signs to advise customers to wear face masks when using the public toilets and also have signs to request that they put the toilet seat down whilst flushing. We are also providing Antibacterial Hand Soap – with Signs to please wash your hands with drying facilities.

We will practice social distancing to best we can with staff members. As you can imagine this will be hard. All staff members have the choice to keep face masks on at all times. Some staff are still Social Distancing from other staff in the Kitchen – which we respect and have accommodated.

We have been advised to take Customers Phone Numbers- Party Name -Time of Booking and Date of Booking to keep a record – just in case an outbreak occurs. Please respect us asking for this information.

We have been advised that bookings can be taken inside for a party that is in a Social Bubble of 6 covers.

We have created a bike area – so that customers do not need to move other peoples bikes resting against tables (sometimes this happens)

At the Contactless/ PDQ Station – we have another Hand Sanitizing Section just in case they need to use their Chip and Pin. We have also invested in two new Card Machine Facilities so that we can take customer payments at their tables inside and outside.

Thank you to everyone that is working with us to prevent this horrible outbreak occurring again.

Keep well and Safe x

Kind Regards

Michelle Jennings